

## JOB POSTING

| Posted        | Position                   | Contact              |
|---------------|----------------------------|----------------------|
| June 24, 2022 | Network Support Specialist | resumes@bscr-law.com |

Baker Sterchi Cowden & Rice, L.L.C. Kansas City office is seeking a skilled and highly motivated Network Support Specialist. The ideal candidate is team oriented and analytical. Strong communication and project management skills and aptitude and initiative to learn are required for success in this position. All candidates must understand the importance of upholding client confidentiality.

## **Duties and Responsibilities**

- Troubleshoot and resolve issues sent to the firm Help Desk.
- Resolve network, server, and PC problems in a small/medium business environment.
- Assist in the design, implementation and maintenance of systems, programs, hardware, and software.
- Assist in evaluating, testing, and implementing new technology.
- Identify and recommend appropriate changes to servers and software to improve performance, reliability, and availability.
- Continually seek opportunities to increase user satisfaction.

## Required Skills/Knowledge

- Microsoft proficient including servers, operating systems, and office products.
- Detailed knowledge of Windows Servers, VMWare VSphere, Horizon, Internet connectivity, network security, and all skills required for desktop support.
- Ability to work with multiple mobile device platforms.
- Willingness to learn multiple facets within the IT arena.

Baker Sterchi offers competitive compensation and benefit packages, including 401K matching and paid time off. An open and accepting community, committed to diversity within its family, and within the legal community as a whole, we strongly encourage the interest of diverse candidates.

## About Baker Sterchi Cowden & Rice, LLC

For over 40 years, Baker Sterchi Cowden & Rice LLC has provided services in the areas of appellate, commercial, complex (class action and multi-district), cyber liability/privacy and data breach, employment and labor, financial services, insurance defense and coverage, medical malpractice, personal injury, premises liability, products liability, professional and management liability, and toxic and mass tort litigation.

With offices in Missouri, Illinois, and Kansas, Baker Sterchi Cowden & Rice attorneys practice throughout the United States serving national, regional and local companies and professionals in a variety of industries including the arts, banking, construction, consumer products and services, entertainment, food and beverage, healthcare, hospitality, insurance, leisure, medical device, pharmaceutical, propane, retail, and transportation (aviation, automotive, railroad, recreational, and trucking) industries. For more information, visit <u>www.bscr-law.com</u>.